Water Shut-Off Payment Plan
To participate in a payment plan after receiving a water service shut off notification for non-payment:

1. Make a down payment of 35% of the total charges for water and sewer (including past due and current charges).
2. Payments can be made over the period of 1 year.
3. You must remain current with future water bills and make payments on time. Failure to do so will result in a default of this payment agreement. Your water service may be terminated or your account may be referred to a collection agency if you default.

Hardship Payment Plan
To participate in the Hardship Plan you must:

1. Make a down payment of 25% of the total charges for water and sewer (including past due and current charges).
2. Some plans may be eligible for an expanded duration of up to three years should monthly payments be over $100 when calculated for a twelve month term.
3. You must remain current with future water bills and make payments on time. Failure to do so will result in a default of this payment agreement. Your water service may be terminated or your account may be referred to a collection agency if you default.
4. Show certification of any of the following programs or classifications:
   a. Government Issued Unemployment Compensation
   b. Low income home energy assistance program (LIHEAP)
   c. Federal Public Housing/ Section 8
   d. Food Stamps
   e. Students (high school, college, trade or vocational) including students who have graduated within the last 180 days
   f. Seniors (65 and older)
   g. Medicaid or Supplemental Security Income (SSI)
   h. On active military duty, including reservists and national guard, or been discharged from the military in the last 180 days
   i. Homeowners in foreclosure
   j. Participants in the Temporary Assistance for Needy Families (TANF) program administered by the U.S. Department of Health and Human Services
   k. Persons receiving worker's compensation income benefits.

Adopted by the Ayer Board of Selectmen, Jan. 8, 2013
AGREEMENT FOR PAYMENT  
PAST DUE WATER /SEWER ACCOUNT

<table>
<thead>
<tr>
<th>Agreement Date</th>
<th>Account Number</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Water/Sewer Customer ____________________________________________________________

Service Address ________________________________________________________________

Mailing Address ________________________________________________________________

I, the undersigned __________________________ , hereby acknowledge and agree to pay my water and sewer account as follows:

<table>
<thead>
<tr>
<th>Account Balance</th>
<th>$</th>
</tr>
</thead>
<tbody>
<tr>
<td>Initial Payment Amount</td>
<td>$</td>
</tr>
<tr>
<td>Agreement Payment Amount</td>
<td>$</td>
</tr>
<tr>
<td>Agreement Period</td>
<td>Months</td>
</tr>
<tr>
<td>Payment Due Date</td>
<td>2 PM on the 30th of Each Month</td>
</tr>
</tbody>
</table>

1. 35% of the total account balance is due at the time of the signing agreement.
2. You must remain current on all future bills.
3. Payment Amount includes interest at 14% annual rate.
4. Failure to make the above payments by the date and time shown will result in termination of water service.
5. If water service is terminated due to failure to comply with the terms of this agreement, the undersigned agrees to pay the full account balance, plus any fines or fees assessed to the water/ sewer account.

By signing this agreement, the Town of Ayer is not waiving its right to collect these payments in full at any time by allowing the above listed water/sewer customer to make partial installment payments.

Customer Signature __________________________  Date __________________________

Ayer DPW Signature __________________________  Date __________________________

Please make payments to:  Town of Ayer
                           25 Brook Street
                           Ayer MA, 01432

Adopted by the Ayer Board of Selectmen, Jan. 8, 2013
AGREEMENT FOR PAYMENT - HARDSHIP
PAST DUE WATER /SEWER ACCOUNT

Agreement Date __________________ Account Number __________________

Water/Sewer Customer ________________________________

Service Address ______________________________________

Mailing Address _______________________________________

I, the undersigned ____________________________, hereby acknowledge and agree to pay my water and sewer account as follows:

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________________________________________  __________________________
Customer Signature                        Date

________________________________________  __________________________
Ayer DPW Signature                        Date

Please make payments to: Town of Ayer
25 Brook Street
Ayer MA, 01432

Adopted by the Ayer Board of Selectmen, Jan. 8, 2013