# MIIA Health Benefits Trust Information Session

July 25, 2023



#### **AGENDA**

- 1. Welcome and Introductions
- 2. MIIA Health Benefits Trust Overview
  - **✓** History and Structure
  - ✓ MIIA "Member Driven" Model
  - **✓** Customization and Flexibility
  - **✓** Financial Stability
  - ✓ Comprehensive Wellness and Cost Savings Programs
- 3. Member Engagement and Experience
- 4. Timeline and Process



# **History and Structure**

Established 1992

**More than** 

160

cities, towns and local government entities offer their employees and retirees insurance coverage through MIIA HBT

One of the largest

municipal purchasing collaboratives in the country

Have partnered with Blue Cross
Blue Shield of MA for nearly

30+

years

Self-funded trust providing members

full-insured solutions



#### **MIIA - Member Driven**

Member Vision MIIA Vision: High quality, affordable insurance and services. **Each member receives** a dedicated MIIA sales consultant and service representative

Access to MIIA's own wellness programming

3-year rate history:

Fiscal Year	Average	Minimum	Maximum
FY24	5.6%	1%	10.5%
FY23	3.7%	0%	7.5%
FY22	2.9%	-0.6%	6.8%

<sup>\*</sup>FY22 premium credit: 100% of one full month active plan premium; FY21 premium credit: 50% of one full month active plan premium



#### **Member Choice**

- ✓ MIIA members customize their own health plans
- ✓ Over 100 different plan design options
- ✓ Access to the entire BCBSMA product portfolio
- ✓ Wellness offerings tailored to each member
- ✓ Rate development based on member's own claims experience
- ✓ Ability to manage different start dates for each municipality





Blue Cross Blue Shield of Massachusetts is an Independent Licensee of the Blue Cross and Blue Shield Association.



# **Financial Stability**

- Exceptionally healthy reserve levels
- Rating and reserve levels set by independent actuaries
- ✓ Rating uses a MIIA specific medical trend that is lower than the marketplace
- ✓ Premium holidays extended to all members in fiscal years 21 & 22, totaling over \$66 million dollars
- ✓ New members receive a "no greater than Trust average increase on first year renewal"





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# Comprehensive Wellness and Cost Savings Programs

- ✓ Hundreds of onsite and online programs available.
- ✓ Wellness grants available for all members
- ✓ Disease and condition specific programs such as Abacus Disease Management, IMC Musculoskeletal Program, Robincare Cancer Care program etc.
- ✓ Smartshopper program which provides cash incentives for employees to seek lower cost care
- ✓ Post 65 Retiree Program





#### MIIA Health Benefits Trust Members

Amesbury
Amherst
Athol Royalston RSD
Avon
Ayer Shirley
Barre
Becket
Berkley
Berkshire RPC
Berlin
Berlin-Boylston RSD
Blackstone
Blackstone Millville RSD
Blandford
Boxford
Boylston
Brimfield
Bristol County Sheriff's
Brookfield
Buckland
Byfield Water District
Carlisle
Chelmsford
Cherry Valley Rochdale
Clarksburg

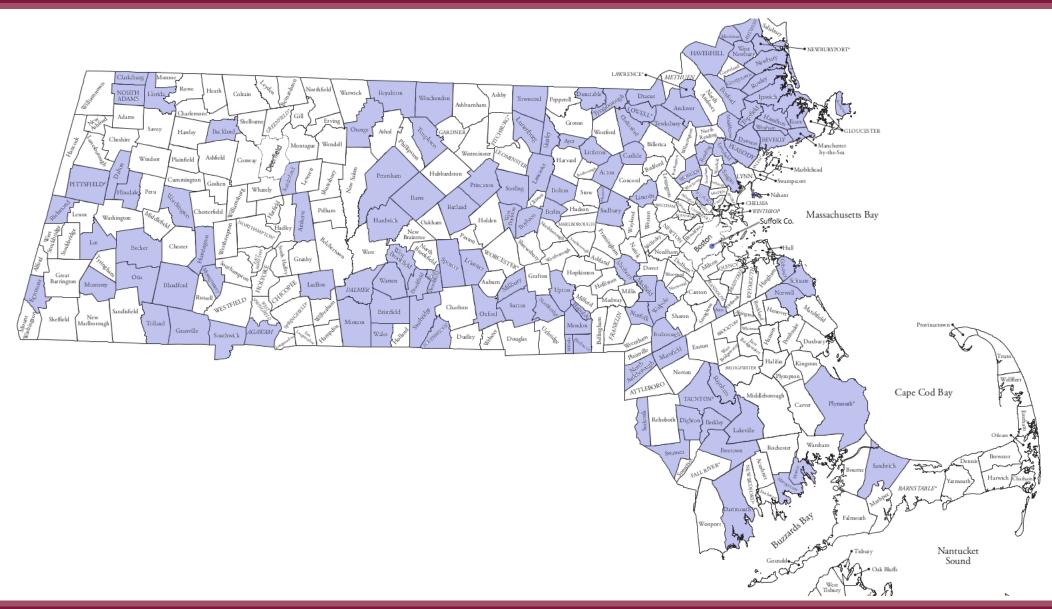
**Hopedale** Hudson **Ipswich** Lancaster Lee Leicester **Leicester WSD** Lincoln Littleton Ludlow Lunenburg **Lunenburg Water District Lynnfield Center WD Lynnfield WD Manchester By The Sea** Mansfield **Masconomet RSD Mattapoisett Mavnard** Marion Medfield Mendon Merrimac **Middlesex County Sheriff** Middleton **Millbury** 

Millville Monterey **Montgomery Nahant** Nashoba RSD Nashoba Board of Health Newbury Newburyport Norfolk **North Adams North Brookfield Northern Middlesex COG Northern Middlesex EC** Norwell Oxford-Rochdale SD Palmer Fire & Water **Pathfinder VTS Paxton Peabody Petersham** Pilgrim AC **Pittsfield Princeton Quaboag RSD Ralph Mahar** 

**Ravnham CWD Swansea** Reading **Swansea WD Richmond Taunton Rockport Templeton Rowley** The Education **Rovlaston** Cooperative **Salem Beverly** Three Rivers FD Water **Tolland** Sandisfield **Topsfield** Sandwich **Townsend** Saugus **Triton RSD** Scituate **Tyngsborough** Seekonk Upton **SEMRECC Uxbridge** Sherborn Wales Shirley Walpole **Shirley WD** Warren Wenham Southbridge **STG RSD West Boylston West Brookfield Spencer Sterling West Newbury** Sturbridge Winchendon **Sudbury WD** Woburn Suffolk Co. Worthington Sunderland Wrentham **WSD** of Acton **Sutton** 

**Cohasset** 

# MIIA Health Benefits Trust Members



# Member Engagement and Experience

### For Members, By Members

- ✓ Provide strategic and collaborative planning sessions with PEC / IAC and Leadership
- ✓ Offer multi-year planning strategies to manage cost and evaluate product design
- Execute custom plans that meet the needs of each individual member
- ✓ Greatest choice in plan design of any provider or JPA
- Dedicated account executives and account service representatives
- Support HR in enrollment and daily activities
- Member portal, enrollment and benefit e-kits



# July 1, 2024 Target Timeline

RFP issue: submit census and claims data to MIIA by:

08/01/2023

MIIA presentation of offering to group and IAC (if applicable) by:

9/22/2023









MIIA RFP response by:

08/31/2023

Decision deadline:

11/30/23

<sup>\*</sup>Groups in a Joint Purchasing Arrangement may need to provide notice by 12/1/23 for 07/01/24 termination. These groups should issue RFP by 08/01/23.

# New Member Engagement

- Set up evaluation meeting in early July with MIIA Account Executive
  - Discuss challenges, objective and potential solutions
- Set up planning session with leadership, PEC or IAC in mid-July
- Gather evaluation data
  - 24 months claims experience
  - □ 24 months large loss claims (over \$25,000)
  - Current member enrollment census
  - Current benefit plan summaries
- Re-group to review analysis and findings



# Thank you!

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