## Director's Report submitted by Karin Dynice-Swanfeldt November 2016

- The month of November was a very difficult one for all of s here at the COA. This time of year we always say Good bye to many of our clients and it is so hard for us!! They either pass away or are placed in nursing homes. It is always difficult to explain to our other clients where their friend has gone. This is the part of our job that NEVER gets easy!
- Our Twin River Trip was a great success. Jean Taylor was in charge of our group of over 40. Buckingham Bus was our transportation and all had a blast!!
- This was the month of our big Presidential election which most of our clients took advantage of early voting. This was very popular so they would not have to wait in long lines.
- Shop and Save in Ayer is a popular shopping stop for our 60+ers. We take people daily and they really enjoy it.
- Tiny's keeps growing in popularity with our gang on Monday nights. Many new friendships are forming which I am thrilled this idea has been so well received and growing.
- I attended a Public Records Training this month with all new information from the state. There will be many new changes coming the first of the year also.
- All monthly bills paid on time.
- All monthly reports written and submitted on time.
- All monthly meetings attended.
- Monthly newsletter written and out into the community before the beginning of the new month. New drop off location have been added around town.
- I received a letter from the Director of the Ayer Housing Authority in regards to renewing the COA lease for The Center. This was discussed with the COA board members and a meeting was scheduled with the AHA for later in Nov. to iron out future details.
- Our Exercise class is busting at the seams and everyone is having a BLAST. New friendships and lots of laughter!! People from surrounding communities are joining in the fun weekly.
- I attended all of my monthly meetings.
- Our Meals on Wheels (MOW) program is still helping so many folks out in our community that cannot get out of their homes.

- The fuel assistance program began this month with us allowing this agency to use our space to help clients with this need for free.
- Our Police Liaison Officer Matt Callahan keeps in check with my department almost daily. It is comforting to know we have such GREAT support from my local PD :-). We are so lucky to have him on our TEAM!! He is so in tune to our 60+ers Thank YOU!!
- Our COA Winter Weather Policy is listed in our monthly newsletter!
- It was with great sadness that we accepted a letter of resignation from our Chairperson Lisa White who is relocating to Texas to help her family!
- Our Thanksgiving Dinner for those ALONE was another success! It always bring me such joy to share my day with those who have no one. It is such a pleasure to make these folks happy!!
- I was out of the office at the beginning of Nov. and the end of Nov. and my OUTSTANDING four member staff did a fantastic job keeping things going and going well!!
- Heading into December we are preparing for many holiday events and surprises for our clients. We are also beginning to look at new ideas, activities and events for 2017!!!!!