Director's Report submitted by Karin Dynice-Swanfeldt December 2017

- The month of December rolled in as was one of the busiest months of the year and I was still short staffed and also having a new staff. This new staff ONCE AGAIN did not **SKIP a beat!!!!**
- All monthly bills paid on time.
- All monthly reports written and submitted on time.
- All monthly meetings attended.
- Our Annual Christmas Luncheon with Sean Patrick's was another huge success. The food outstanding, DJ Rocked, and all our give a way's were greatly received. We also had Representive Shelia Harrington join us for all the fun. We had over 60 folks attend and we had a waiting list...this goes to show w need move space!!
- Monthly newsletter written and out into the community long before the beginning of the new month Thanks to our new staffer Ericka!!!. New drop off locations have been added around town and new businesses have bought ads to help support the printing of this newsletter. Our new newsletter printer is wonderful!!! I am so excited this change has taken place. It is so much more professional and full of helpful ads. ;-) This comes to us the COA at NO COST!
- We had our first ever trip to Yankee Candle with over 50 folks join in the fun. This trip took place on a **Sunday afternoon into evening** so we could see Christmas lights also. My staff and I had a blast with everyone, even sing on the bus!!!
- We held two trips to the Christmas Tree Shoppe for our gang. These trips took place on Saturdays. There were wait lists for both of these trips also.
- Fuel Assistance is once again using some of our limited space to help folks in need out!! These folks come in on Thursday!
- The Ayer Child Care Holiday Supper was once again a HUGE SUCCESS. We had over 60 folks attend for a homemade turkey dinner served to them by the children. Santa even stopped by while the children were singing!!! This event was held on a Wednesday night and all of my staff was present to assist our folks.
- Once again my staff and I are looking at making some changes to our office hours to better serve our 60+ers. We would be open until 4:00pm on Thursdays for Bingo and close at 2:00pm on Fridays. We very rarely close the Center on time due to phone calls or clients walking in but none of us mine this! But we do feel we need time for quality Bingo. We will give this

- a try for the folks and see if it works for them. This change will begin as of February 1, 2108
- AARP TAX program IS BACK for 2108. Appointments are FREE and will begin the first Tuesday of February!!!!!
- Our home cooked meals will be returning in the month of February. Our 60+ers really love these creative meals which are served.
- We also offer Saturday trips to Loaves and Fishes for our 60+ers. These are always full with a waiting list!!
- As we head into the new year of 2018, my staff and I are taking the time to create new events, new activities and services as well as bringing back the favorites which everyone loves. We are very excited about our future here at The Ayer COA!!!
- This COA offers so much for so many. We may appear to be small but we are mighty in ALL WE DO!!!!! We try to offer all of our events, activities, and functions at NO COST or a very, very small change! We are very proud of this fact. Keep an eye on our monthly newsletter or better yet STOP BY and check us out!!!!!