

**Director's Report submitted by
Karin Dynice-Swanfeldt
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- The month of April I found myself returning to the hospital for my second TKR. My staff has done an OUTSTANDING job keeping EVERYTHING running smoothly and on schedule. I could not ask for a better group to be my TEAM!!!! I also continued to keep things running from my bedside that as the Director I am responsible for. However I did not submit hours because there is no work at home policy with in the town. I planned to return to my office May 1, 2018.
- All monthly bills paid on time.
- All monthly reports written and submitted on time.
- All monthly meetings attended.(I DID not Attend due to Medical Level)
- Monthly newsletter written and out into the community before the new month begins. These are a very important part of the workings of this COA and people really depend on these for monthly information. New drop off locations have been added around town and new businesses have bought ads to help support the printing of this newsletter. Our new newsletter printer is wonderful!!! I am so excited this change has taken place. It is so much more professional and full of helpful ads. ;-) This comes to us the COA at NO COST!
- Our AARP Tax was a HUGE, HUGE success this season. We are so lucky to have this program continue here at our COA seeing most COA are no longer offering this FREEEEEEEE service.
- Our home cooked meals will be expanding to two days a week; every Tuesday and Friday. My COA Cafe Staff does an awesome job coming up with different ideas for our monthly menu and do an ever BETTER job preparing the meal. We are changing \$4 for the complete meal which is served to each of our 60+ers. This program is meant to be self sustaining with the \$4 change for the meal. We do not have money budgeted in our COA account to pay for this change that is why we are asking for \$4. So we are now serving three MOC meals per week and two home cook meals per week. We are one of the ONLY COA's in the state that offers this type of serve.
- We are going to be changing our Loaves and Fishes trips to every Friday beginning in June. There is always a waiting list so we are hoping by adding two more trips a month will help out these in need.
- My staff and I are working to create new events, new activities and services as well as bringing back the favorites which everyone loves. We

are very excited about our future here at The Ayer COA!!! With the change in our hours for Bingo and so many awesome new things being offered we are always seeing new faces walk through the door. We will continue to brain storm to create what our 60+ers are asking for!!

- We are working to extend our business hours to help people with their needs. We are finding there is a growing need for longer hours in the afternoon for appointments. We try very hard to please everyone's needs here at The COA and with extended hours we would be able to offer this assistance. This will **not cost** the COA anymore money salary wise, it will be created by using the staff and myself and being creative with the hours we all work currently. This is exciting news for all involved in making this happen. Many new, fresh and exciting changes coming to the Ayer COA!!!!!! Along with many new faces finding their way to us!!!!
- Our Tiny's and Markhol's on Main monthly trips are hugely successful. The van is full and everyone is so thrilled to be able to be out together having an awesome meal!!!
- This month I had to ask the finance committee for a Reserve Fund Transfer. The COA budget had a couple of big hits to it. The first one was money paid out to Louisa towards her retirement. She received money she had earned for sick time and vacation time which must be paid out. The reserve fund transfer will replace that shortage of money. Also our Formula Grant finally arrived from the state. With both of these, our budget is back to being able to carry us through the FY18 year.
- We are still having issues with MART and NOT HAVING a contract. Also MART has stopped paying my MART Staff 100%. This began in November of 2017. All staff have been paid in full up to date but MART is refusing to pay the 100% which has been paid for the past 20 years. This payment to my staff is coming through the towns budget at this moment. This issue has been on-going and all of my superiors at Town Hall have been involved and very supportive working on this issue. We are not sure when MART will have a contract for the COA's.