

**Director's Report submitted by
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July 2020**

- It has been a very different 5 months for all of us here at the Ayer Council on Aging. We have remained operating but not open to the public. It seems we will remain this way until further notice. We have been able to offer most of our services remotely, door to door. We are following all of the protocols set by our State and Town officials. We have prepared a plan for a Phase 1 and a Phase 2, operations and services. But as everyone knows there are changes daily. We also have the issue of lack of space which causes a real problem for Social Distancing. So for the time being we will remain operating daily in the same fashion as we have for the past 5 months. We are working to bring Curb Side Services to our client by teaming up with the Ayer Library for August. Hoping to supply folks with materials from the Library as well as household needs and items. We hope to have an area under a tent set up outside The Center. These plans are still in the works.
- We are continuing our **daily** Transportation with our MART Van Service! We ask you to wear a mask to ride on our van. We provide rides to Doctors appointments, this is priority as well as shopping in town. If you need transportation please call us to find out if it is something we can help you with.
- We are continuing with our off site meal program and Meals on Wheels daily for those in need. We are only able to drop off for clients NO contact. Also we are running errands and shopping for our clients.
- The AARP Tax Program was wrapped up during July. We were able to accommodate 40 people who had appointments with AARP here at The Center before CV19 hit. This was a very big

deal for these 40 folks and I am happy to say we kept our promise and got their taxes completed and for FREE through AARP.

- I have completed all paperwork and reports required for the month of July.
- I have attended all meetings required on the Zoom Program.
- I have been involved with Directors meeting across the state monthly also using the Zoom program.
- We have been doing everything so differently but it is working. Services have not stopped for the Ayer COA just a "NEW NORMAL".
- My staff is continue to bring joy through the community with our ROCK Program. So if you see painted rocks in places around town we hope it makes you smile.
- So as we move into month number six of the CV19 we will continue to be here for our community.
- And most IMPORTANTLY we are here if you need to TALK or need any service related information 978-772-8260 M-F 8am REMEMBER practice SOCIAL DISTANCING and PLEASE WEAR YOUR MASKS!!!!

