

**Director's Report submitted by
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September 2020**

- Here we are into month 7 of the CV19 way of life. We continue to remain operating but not open to the public. We will remain this way until further notice. We have been able to offer most of our services remotely, door to door. We are following all of the protocols set by our State and Town officials.
- We are continuing our **daily** Transportation with our MART Van Service! Our numbers are continuing to raise which is promising for our population. My monthly MART reports track these numbers for us to follow. We do insist that masks be wore in order to ride on our van. We provide rides to Doctors appointments, this is priority, as well as shopping in town. We began shopping trips to Littleton Market Basket once a week on September 16th, so every Wednesday we go out to Littleton for our clients. We insist on following the social distancing protocol on the van and we are limited to 3 riders per trip. We will be bringing back our bi-monthly shipping to Lunenburg Walmart in the month of October.
- We are continuing with our off site meal program and Meals on Wheels daily for those in need. We are only able to drop off for clients door to door there is NO contact. Also we are running errands and shopping for our clients. Our numbers have increased each month with people needed this food program. We are now averaging 660-700 meals given out per month. We are also back to delivering 5 days per week.
- We have received another round of funding through the Economic Development Office of the Town of Ayer. This amount totals \$4,500 which will take us through next December 2021 so we can shop for our client base and continue to help grow our program for those in such need.

- So far since CV19 began we have been able to offer what our clients need at NO Charge to anyone. Having been blessed with so many grants and donations we are able to make things happen for those in NEED!
 - I have completed all paperwork and reports required for the month of September.
 - I have attended all meetings required on the Zoom Program.
 - I have been involved with Directors meeting across the state monthly also using the Zoom program.
 - We have been doing everything so differently but it is working. Services have not stopped for the Ayer COA just a "NEW NORMAL".
 - My staff is continue to bring joy through the community and at the elderly housing complexes by decorating for the Halloween season. This really make people smile! We are also continuing with our "Make you SMILE ROCK" project. This is going to be an ongoing project with many surprise to follow.
 - So as we move into month number 8 of the CV19 way of life we will continue to be here for our community.
 - Most IMPORTANTLY we are here if you need to TALK or need any service related information 978-772-8260 M-F 8am REMEMBER practice SOCIAL DISTANCING and PLEASE WEAR YOUR MASKS!!!!