

**Director's Report submitted by
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March 2021**

- We are once again continuing with our CV19 way of life here at the Council on Aging. The Month of March was a very busy month for us even during CV19. We are following all levels of protocol issues by the town and the state.
- During the month of March we continued to run our Tax Prep Program. We are the only COA offering any type of Tax program. This is ALL being run by appointment ONLY! We have an area set up outside for folks to bring us their paperwork. MASKS are a MUST! We also have an inside small closed off area if the weather does not allow us to meet outside.
- I continued to help our clients sign up for their vaccines. All of our Shot#1 clients were able to receive Shot #2 which I was so happy about. At this point I am finished signing up folks for any vaccine and hoping in the future days we, Ayer, will receive more vaccine so we can continue to take care of our older folks who have not gotten their shots as of yet.
- We are continuing with our off site meal program and Meals on Wheels daily for those in need. We are delivering approximately 400+ meals per month to clients in Ayer. This number seems to be leveling out. We are only able to drop off for clients, door to door there is still NO contact.
- We are continuing our **daily** Transportation with our MART Van Service! Our numbers are continuing to grow and the NEED is out there. My monthly MART reports track these numbers for us to follow. We do insist that masks be worn in order to ride on our van. Sam wears his mask always and keeps the van SPOTLESS for all our clients. We provide rides to doctors appointments, this is priority, as well as shopping in town every day. We are continuing shopping trips to Market Basket of Littleton and

Walmart of Lunenburg. These added shopping trips have been very well received by our clients. We insist on following the social distancing protocol/masks to be worn on the van. We are continuing to limit ridership to 3 riders per trip so seating is separated.

- So far since CV19 began we have been able to offer what our clients need at NO Charge to anyone. Having been blessed with so many grants and donations we are able to make things happen for those in NEED!
 - Second newsletter went to print and it seems to be most helpful with our folks to have this back out there to navigate with.
 - I have completed all paperwork and reports required for the month of March.
 - I have attended all meetings required on the Zoom Program.
 - I have been involved with Directors meeting across the state monthly also using the Zoom program.
 - We have been doing everything so differently but it is working. Services have not stopped for the Ayer COA just a "NEW NORMAL".
 - So as we move into the Spring months our CV19 way of life will continue.
 - Most IMPORTANTLY we are here if you need to TALK or need any service related information 978-772-8260 M-F 8am REMEMBER practice SOCIAL DISTANCING and PLEASE WEAR YOUR MASKS!!!!