

**Director's Report submitted by
Karin Dynice-Swanfeldt
April 2021**

- We are continuing with our CV19 way of life here at the Council on Aging. The Month of April was a very busy month. We are following all levels of protocol issues by the town and the state.
- During the month of April we began to wind down our Tax Prep Program. We were able to service over 200 folks for free. We were the only COA offering any type of Tax program during CV19. This was ALL being run by appointment ONLY! We have an area set up outside for folks to bring us their paperwork. MASKS are a MUST! We also have an inside small closed off area if the weather does not allow us to meet outside. Once we received folks paperwork we delivered this to the volunteer accountant from AARP and she then completed the taxes and everyone was serviced.
- I am continuing to help our clients sign up for their vaccines with new clinics opening up weekly. All of our Shot#1 clients were able to receive Shot #2 which I was so happy about. Also I am now fully vaccinated.
- We are continuing with our off site meal program and Meals on Wheels daily for those in need. We are delivering approximately 400+ meals per month to clients in Ayer. This number seems to be leveling out. We are only able to drop off for clients, door to door there is still NO contact.
- We are continuing our **daily** Transportation with our MART Van Service! At this time we are now permitted to have 4 folks ride the van at the same time with CV19 protocol still in place. Our numbers are continuing to grow and the **NEED** is out there. My monthly MART reports track these numbers for us to follow. We do insist that masks be worn in order to ride on our van. Sam wears his mask always and keeps the van SPOTLESS for all our

clients. We provide rides to doctors appointments, this is priority, as well as shopping in town every day. We are continuing shopping trips to Market Basket of Littleton and Walmart of Lunenburg. These added shopping trips have been very well received by our clients. We insist on following the social distancing protocol/masks to be worn on the van.

- So far since CV19 began we have been able to offer what our clients need at NO Charge to anyone. Having been blessed with so many grants and donations we are able to make things happen for those in NEED!
 - Third newsletter went to print and it seems to be most helpful with our folks to have this back out there to navigate with.
 - I have completed all paperwork and reports required for the month of April.
 - I have attended all meetings required on the Zoom Program.
 - I have been involved with Directors meeting across the state monthly also using the Zoom program.
 - We have been doing everything so differently for our folks but it is working. Services have not stopped for the Ayer COA just a "NEW NORMAL" with a very limited staff.
 - So as we move into the Spring months our CV19 way of life will continue. And I am looking forward to our FIRST COA event since CV19 began. Our COA Spring Fling BBQ with the Ayer Fire Department on Friday June 25, 2021. This will be held at the Fire House in the fresh spring air. It is limited to 60 folks and all must have a reservation in order to attend. So planning has already begun between both departments.
 - We are also now open for Appointments only with limited time spent. MASKS and social distancing are both in place in order to come into the Center.

- Most IMPORTANTLY we are here if you need to TALK or need any service related information 978-772-8260 M-F 8am REMEMBER practice SOCIAL DISTANCING and PLEASE WEAR YOUR MASKS!!!!