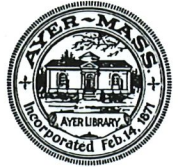


# Town of Ayer

## Treasurer/Tax Collectors Office



1 Main Street – Ayer, Massachusetts – 01432  
**Barbara Tierney, CMMT, CMMC Treasurer/Tax Collector**  
**Christina Roberts, Asst. Treasurer/Tax Collector**  
**Michelle Bishara, Finance Assistant**

Tel: (978) 772-8220 EXT 152  
Fax: (978) 772-3017

Date: February 20, 2023

To: Robert Pontbriand, Town Manager

From: Barbara Tierney, Finance Manager -Treasurer/Tax Collector

Re: Report of activities during January

Real Estate and Personal Property collections are in process. Email and electronic notices were sent reminding residents of the taxes coming due.

Residents that have past due Motor Vehicle Excise bills have been contacted by the Deputy Collector. Once payments are past the demand bill stage, the Deputy Collector accepts payments at [www.kelleyryan.com](http://www.kelleyryan.com).

The Tax Collectors office changed to a new Lockbox address. The old PO Box will remain available for approximately 6 months. This will allow residents ample time to update the address if they use their banks bill pay option. We included an insert with the December tax bills, notifying residents about the new lockbox address and the winter parking ban.

Budget season is upon us. This is the first season as Finance Manager, and I am thankful for the opportunity to serve Ayer and its residents in this new capacity.

Natalie Goodwin and Michelle Bishara handle all collection processing and most of the information requests. We ask that information requests be emailed to [TAX@Ayer.MA.US](mailto:TAX@Ayer.MA.US). Our goal is to within 24-48 business hours and appreciate your patience during this very busy time of year.

Thank You