

## **Department Report- August 2023**

### **Social Work/ Town Social Worker**

The Town Social Worker, who stepped into the new position on July 24, 2023, managed multiple tasks during the month of August 2023.

#### **Residents Served/ Issues Addressed:**

The Town Social Worker served eight residents during the month of August: seven of the residents being Seniors. Issues regarding housing, family, finances, and mental health were addressed. Referrals to private cleaning services, individual therapy services and mental health resources were made. One child-at-risk report and one elder-at-risk report were made this month. The Town Social Worker assisted residents in filling out applications, getting in touch with providers/collaterals, and managing domestic crises. Ongoing support via phone and text message was offered for each resident.

#### **Town Departments:**

The Town Social Worker met with the IT, Police and Assessing Departments. The Town Social Worker also attended the Ayer Shirley Middle School's ice cream social, a meeting with the Giving Tree committee, a ride-along with the Directors of Economic and Community Development, and a meeting with the Nashoba Associated Board of Health.

#### **Outreach/ Connections:**

The Town Social Worker was added to a Regional Outreach email group, which meets monthly to discuss municipal social work issues. The Town Social Worker made connections with social/outreach workers in Townsend, Sudbury, Stow, and Westford. The Town Social Worker attended a job fair at Catania Oils and an International Overdose Awareness Community Resource Night in Wayland, MA.

#### **Conclusion:**

The Town Social Worker worked on making connections, obtaining information, inquiring about resources, and serving residents throughout this month. This was done while the Town Social Worker continued to adjust to the new position.