

# Town of Ayer

## Department of Social Work



1 Main Street – Ayer, Massachusetts - 01432  
*Brittany Beaudry, Town Social Worker*

Tel: 978-501-3333  
bbeaudry@ayer.ma.us

### Department Report- March 2024

#### Town Social Worker

##### Residents Served

During the month of March, the Town Social Worker served nineteen different residents. Eleven of the residents served being under sixty years old, and eight residents being seniors. Referrals were received from the Ayer Shirley Regional School District, the Ayer Housing Authority, other Town Departments, and residents' families or friends. Communication between residents and the Town Social Worker occurred by phone, scheduled office visits, and unscheduled office visits. There were twenty-three office visits in total.

##### Issues Addressed

Issues related to disability benefits, family, housing, mental health, and “miscellaneous” were addressed in March. Residents were helped with tasks, including, understanding and sending mail, applying for housing, attending a phone appointment with Social Security, engaging in a lease-signing with the Ayer Housing Authority, and meeting with a case manager at Clear Path for Veterans. The Town Social Worker did research on help for identity theft victims, low-income housing, ARAP waitlist guidelines, support groups, therapy, financial aid for summer camp, and documentation needed to request medical equipment prescriptions.

##### Collaboration

In March, the Town Social Worker collaborated with the COA Senior Center staff and the Community Development Program Manager, an intern, and members of the Nashoba Associated Boards of Health. The Town Social Worker also conferenced with a member of the local Saint Vincent de Paul group and served as a liaison between residents and agency caseworkers and doctors.

##### Role Development

To continue developing the role, the Town Social Worker attended student support group meetings at the local High School and Middle School and engaged in a Mentor Supervision session with a contracted LICSW.